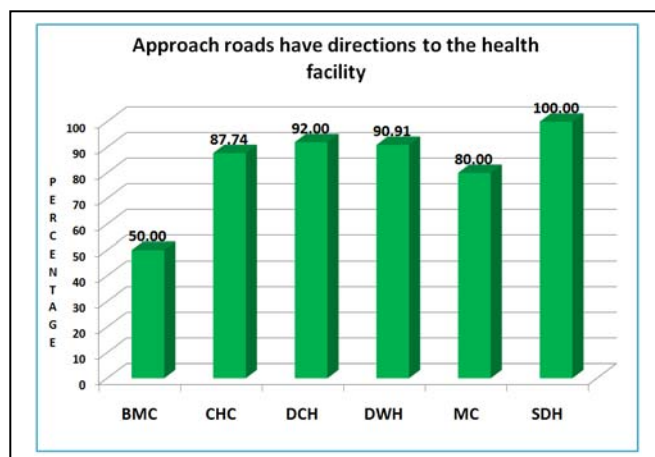


Section-XI

IEC Display

11. IEC Display

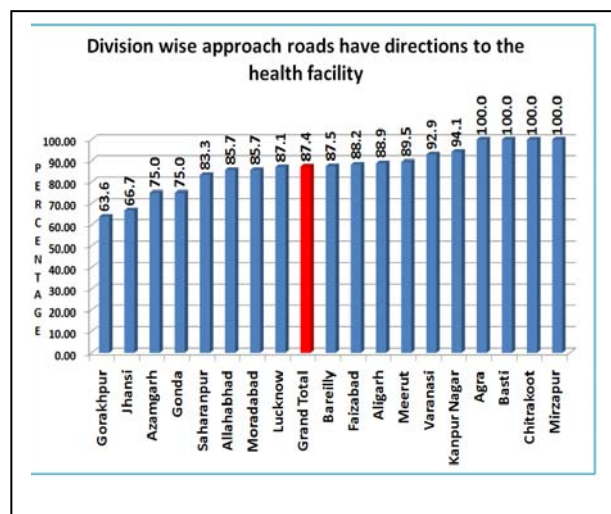
11.1 Approach roads with directions to the health facility- State level



As the graph reveals, 100 percent of the sub-divisional hospitals in the state and most other health facilities have approach roads with directions to the health facility. However, only 50 percent of the BMCs were found to be having this facility.

Division wise-

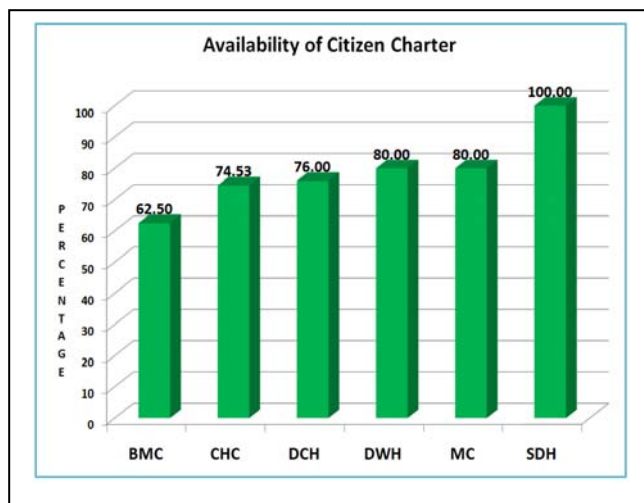
As illustrated by the graph, 87 percent of the health facilities in the state, on an average, have approach roads with directions for reaching the health facility. Division wise analysis shows great variation ranging from almost 64 percent facilities in Gorakhpur division to hundred percent in Agra, Basti, Chitrakoot and Mirzapur divisions having approach roads with directions to the health facility.



In DWH Azamgarh, Mau, Basti, Behraich, Meerut.

In CHC Lalganj & Patti (Pratapgarh), Ujhani (Budaun), Rudauli & Bikapur (Faizabad), Tulsipur (Balrampur), Pipraich (Gorakhpur), Salempur (Deoria), Partawal (Maharajganj), Muradnagar (Ghaziyabad), Najibabad (Bijnour), Jansath (Muzaffar nagar), Shahganj (Jaunpur), Lalganj (Pratapgarh). In DCH Maharajganj. In BMC – NK Road, Aliganj, Tudiaganj, Aishbagh approach road have direction to hospital.

11.2 Availability of Citizen Charter - State level

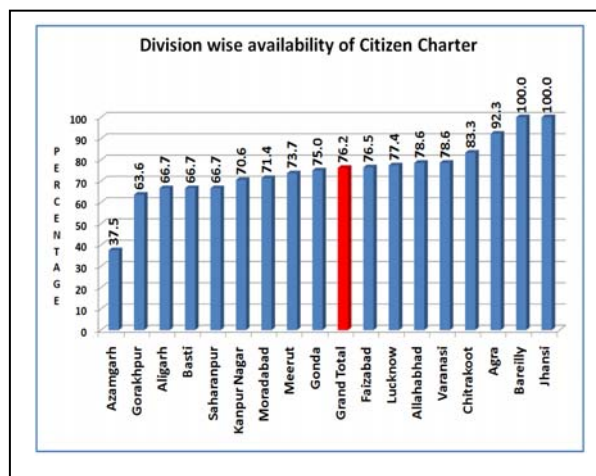


While hundred percent of the sub-divisional hospitals in the state have the availability of citizen's charter, close to 38 percent of the BMCs, 25 percent of the CHCs and 20 percent of the district women's hospitals and sub-divisional hospitals do not have its availability.

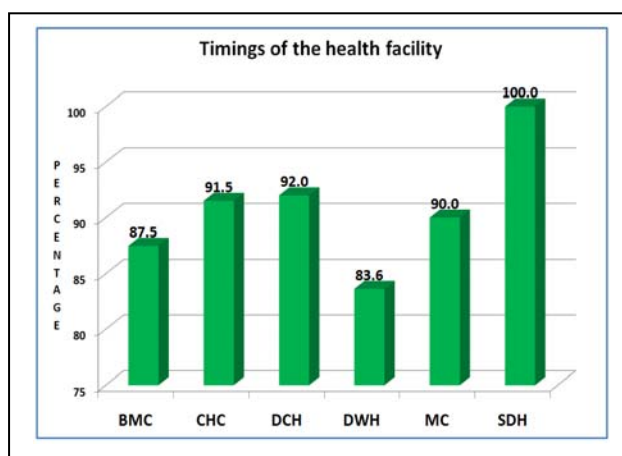
Division wise-

Division wise analysis shows that apart from 100 percent facilities in Bareilly, Jhansi, Mirzapur and 92 percent in Agra divisions, all other divisions have a good number of facilities not having Citizen's Charter available, worst in the list being Azamgarh division.

In DWH Sitapur, Meerut, Saharanpur, Mathura, Hathras, Azamgarh, Mau, Ballia, Basti, Faizabad, Farrukhabad, CHC Mohanlalganj Bakshika talab (Lucknow), Baraut (Bhagpat), Badalpur Dadri & Bhangel (GB Nagar), Hapur, Thakurduara (Muradabad), Najibabad (Bijnour), Sakaldiha (Chandauli), Badalpur & Shahganj (Jaunpur), Kasganj (Kashi Ram Nagar), Husainganj (Fatehpur), Lalganj & Patti (Pratapgarh), Ghosi (Mau), Rasra (Ballia), Haiserbazar (SK nagar), Rudauli Bikapur & Amethi (Faizabad), Utraula (Balrampur), Ikauna (Shrawasti), Gauribazar & Salempur (Deoria), Partawal (Maharajganj), Kalyanpur (Kanpur), DCH LBRN Lucknow and BMC NK Road, Aliganj and Aishbagh do not have citizen charter displayed at hospital.



11.3 Timings of the Health facility - State level

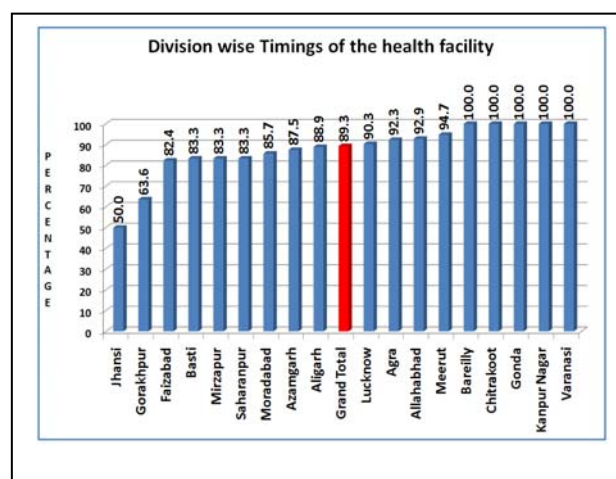


Barring few district women's hospitals (16%) and BMCs (12 %), timings of the facility were found to have been displayed in almost all health facilities in the state.

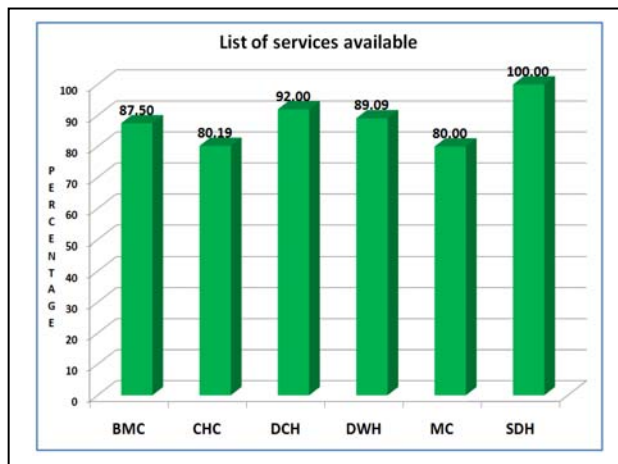
Division wise-

Eighty nine percent of the health facilities in the state, on an average, were found to have displayed the timings of the hospital. However, half of the health facilities in Jhansi division and almost two fifth of the facilities in Gorakhpur division did not have hospital timings clearly displayed.

In DWH Firozabad, Hathras, Mau, Faizabad, Gorakhpur, Meerut, Saharanpur, CHC Lalganj (Pratapgarh), Uskabazar (Sidharth nagar), Rudauli & Bikapur (Faizabad), Gauribazar & Salempur (Deoria), Bakshika talab (Lucknow), Chunar (Mirzapur), Najibabad (Bynour), DCH Maharajganj. BMC NK Road timings of the health facility is not displayed.



11.4 List of services available - State level

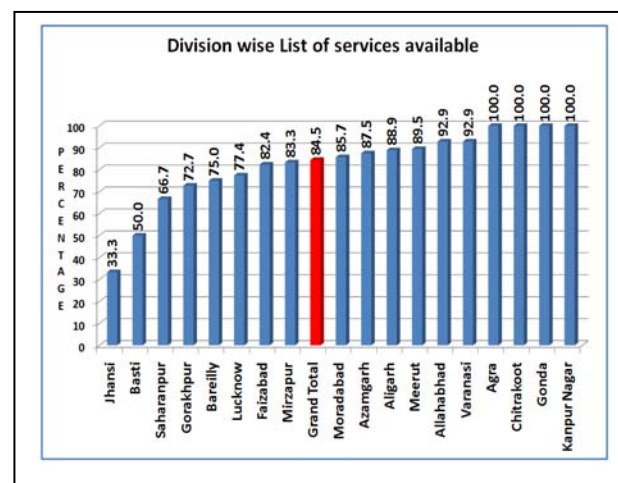


Except for 20 percent of CHCs and medical colleges, 100 percent of the sub-divisional hospitals and most other facilities in the state were found to have displayed the list of hospital services.

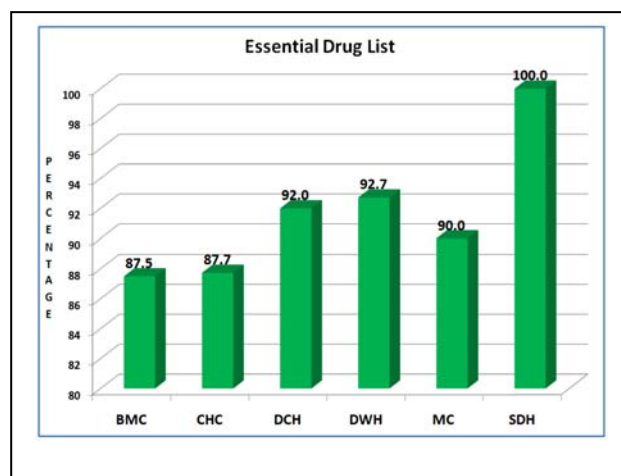
Division wise-

List of hospital services was not found to have been displayed by a very high number of health facilities in Jhansi division (67%) followed by half of the facilities in Basti division.

In DWH Mau, Basti, Meerut, Saharanpur, CHC Bisalpur (Pilibhit), Mehdawal (Sant Kabir nagar), Rudauli & Bikapur (Faizabad), Gauribazar & Salempur (Deoria), Babina (Jhansi), Talbehat (Lalitpur), Bakshika talab Kakori (Lucknow), Chunar (Mirzapur), Najibabad (Bijnour), Jansath (Muzaffar nagar), Badalpur (Jaunpur). In DCH Maharajganj, BMC NK Road list of services not displayed.



11.5 Essential Drug List - State level

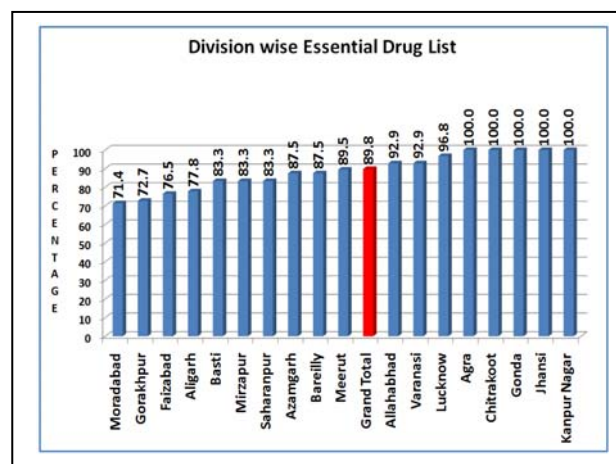


Essential drug list was found to have been displayed by hundred percent of the sub divisional hospitals followed by 92 percent of the district community hospitals and district women's hospitals. However, almost 13 percent of the BMCs and CHCs were not found to be displaying the list of essential drugs at the facility.

Division wise-

90 percent of the health facilities in the state, on an average, were found to be displaying the essential drug list at the facility. 100 percent facilities in Agra, Chitrakoot, Gonda, Jhansi and Kanpur Nagar were found to have displayed it.

In DWH Mau, Mirzapur, CHC Kasia (Kushinagar), Lalganj (Pratapgarh), Tilhar (Shahjahanpur), Uskabazar (Sidharth nagar), Rudauli & Bikapur (Faizabad), Jagdishpur (Amethi), Amethi, Pipraich (Gorakhpur), Sardhana (Meerut), Anoopshahar (Bulandshahar), Amroha, Najibabad (Bijnour), Fatehpur (Saharanpur), Saidpur (Ghazipur). In DCH Maharajganj. In BMC NK Road essential drug list was not available.



11.6 Protocol Posters

In DWH Mathura, Mau, Sidharth nagar, Basti, Faizabad, Meerut. In CHC Jaserana & Shikohabad (Firozabad), Husainganj (Fatehpur), Patti (Pratapgarh), Bisalpur (Pilibhit), Uskabazar (Sidharth nagar), Khalilabad Haiserbazar & Mehdawal (Sant Kabir nagar), Rudauli & Bikapur (Faizabad), Haidergarh (Barabanki), Tanda (Ambedkar nagar), Jagdishpur (Amethi), Utraula (Balrampur), Sahjanwa (Gorakhpur), Gauribazar & Salempur (Deoria), Talbehath (Lalitpur), Ghatampur (Kanpur), Bakshika talab (Lucknow), Badalpur (GB Nagar), Najibabad (Bijnour), Sakaldiha (Chandauli), Badlapur (Jaunpur), Kerakat & Shahganj (Jaunpur). In DCH Maharajganj, Kannauj, LBRN (Lucknow), Chandauli. In BMC NK Road protocol Posters were not displayed.

11.7 JSSK entitlements displayed in ANC Clinics/PNC Clinics - State level

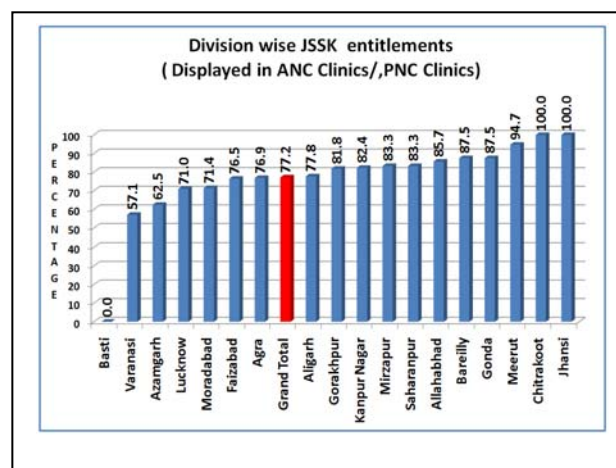


Hundred percent of the sub-divisional hospitals were found to have displayed the JSSK entitlements in their ANC/PNC wards. However, JSSK entitlements were not found to have been displayed by almost 38 percent of the BMCs, 28 percent of the DCHs and 24 percent of the district women's hospitals.

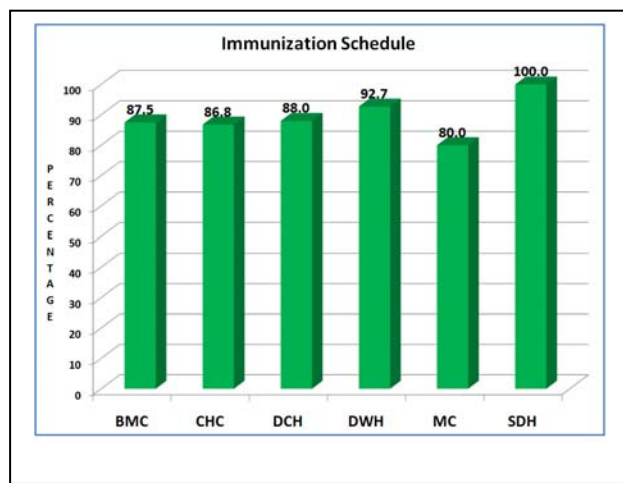
Division wise-

None of the health facilities in Basti division was found to be displaying JSSK entitlements. On an average, 77 percent health facilities in the state are found to be displaying the entitlements with 100 percent facilities of Jhansi and Chitrakoot doing so.

In DWH Mathura, Mau, Ballia, Sidharth nagar, Basti, Sitapur, Meerut, Mirzapur, Mughalsarai, CHC Jasrana (Firozabad), Husainganj (Fatehpur), Rasra, Bisalpur (Pilibhit), Uskabazar (Sidharth nagar), Khalilabad Haiserbazar & Mehdawal (SK nagar), Rudauli & Bikapur (Faizabad), Tanda (Ambedkar nagar), Amethi, Pukhrayan (Kanpur Dehat), Amroha, Najibabad (Bynour), Jansath (Muzaffar nagar), Chakiya (Chandauli), Saidpur (Ghazipur), Cholapur (Varanasi), DCH Maharajganj, Kannauj, Chandauli, LBS (Varanasi). BMC Chander nagar, NK Road, Red Cross JSSK entitlements were not displayed.



11.8 Immunisation Schedule - State level

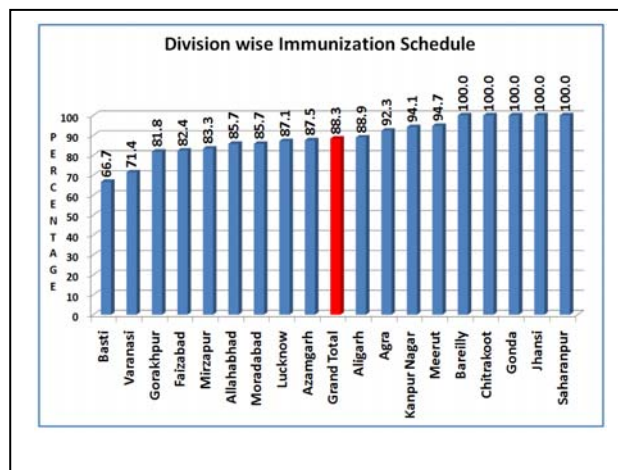


Display of immunization schedule was found at most of the facilities with 100 percent of the sub-division hospitals having displayed it.

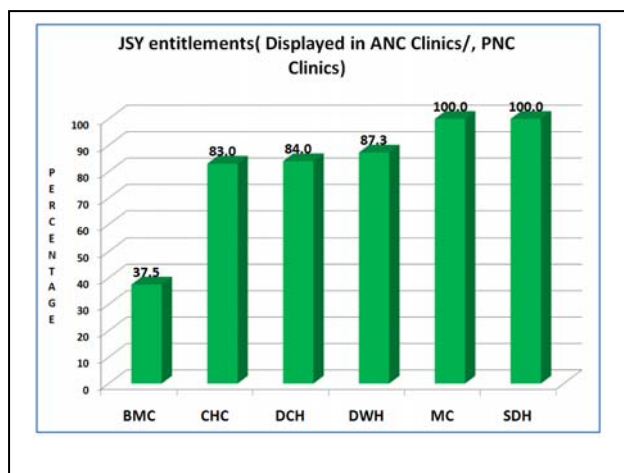
Division wise-

On an average, 88 percent of the health facilities in the state were found to be displaying the immunization schedule. Immunization schedule was found at 100 percent of the health facilities in 5 divisions namely Bareilly, Chitrakoot, Gonda, Jhansi and Saharanpur. However, a high number of facilities (33%) in Basti division were not found to be displaying the same.

In DWH Mathura, Mau, CHC Husainganj (Fatehpur), Khalilabad & Mehdawal (Sant Kabir nagar), Rudauli & Bikapur (Faizabad), Tanda (Ambedkar nagar), Sahjanwa (Gorakhpur), Pukhrayan (Kanpur Dehat), Bakshika talab (Lucknow), Chunar (Mirzapur), Najibabad (Bijnour), Chakiya (Chandauli), Badlapur (Jaunpur). In DCH Maharajganj, Chandauli. In BMC NK Road immunization schedule was not displayed.



11.9 JSY entitlements (Displayed in ANC Clinics/ PNC clinics) - State level



JSY entitlements were found to have been displayed at 100 percent of the sub-divisional hospitals and medical colleges across the state. However, almost 63 percent of the BMCs were not found to be displaying JSY entitlements at the facility.

Division wise-

JSY entitlements were found to have been displayed at 100 percent facilities of Agra, Chitrakoot, Gonda and Saharanpur divisions. However, about 39 percent facilities of Lucknow and 33 percent health facilities of Basti and Jhansi divisions were not found to be displaying JSY entitlements at the facility.

In DWH Mau, Sidharth nagar, Sitapur, Meerut. In CHC Bisalpur (Pilibhit), Uskabazar (Sidharth nagar), Rudauli & Bikapur (Faizabad), Jagdishpur (Amethi), Partawal (Maharajganj), Babina (Jhansi), Talbehath (Lalitpur), Pukhrayan (Kanpur Dehat), Bakshika talab & Gosainganj (Lucknow), Nawabganj (Unnao), Chunar (Mirzapur), Amroha, Najibabad (Bijnour), Badlapur (Jaunpur) JSY entitlements were not displayed.

